



# **Colorado DRIVES Governance Committee**

Date: March 16, 2022 9:00am- 11:00am

Location: Google Meet video link

Call in number (audio only): 218-301-2763 PIN: 778 284 588#

Organizer: Helen Hayden

Meeting agendas and information are available at:

https://dmv.colorado.gov/colorado-drives-county-governance-committee

Presentation Materials for this meeting (and previous meetings) are available here

## Call to Order and Initial Business- Chair (5 minutes)

Roll Call- Helen Hayden

Approval of minutes from 02.16.22 (5 minutes)

## New Business- Chair (30 minutes)

- DRIVES Upgrade Tony Bader
- DRIVES End of Month Slowness Tony Bader
- Military Vehicles- Adam Wilms

#### **Old Business**

DPA update- Linda Stiles

#### CDOR Update

Vehicle Services Section (VSS) (10 minutes)

- Call Center Metrics- Adam Wilms
- Online Services Report- Adam Wilms
- Top four Transaction Times- Dylan Ikenouye
- Documents v Transactions performed- Dylan Ikenouye

#### Innovation, Strategy and Delivery Group (20 minutes)

- ISD Leadership Update- Michael Arrington/Tony Bader
  Staffing Update
  - Staffing Update
- DRIVES Development Support- Steve Crandall
- User Support Update- Sonia Sandoval

### Training Team (5 minutes)

Training Team Update- Michelle Martinez

#### DRIVES Budget (5 minutes)

January financials update- Kimberly Brown





# **Colorado DRIVES Governance Committee**

OIT Update- Cindi Wika (2 minutes)

- Outage Report
- Access Tracking Sheet

## Sub-Committee and Working Group Update (25 minutes)

Requirements, Clarification & Improvement (RC&I)- Pam Nielsen

- Decision Request County Computer Refresh
- List of Current Topics
  - o Equipment Request Update

Financial Advisory WG (FAWG)- Mason Chaput

**Public Comment** (Statements or suggestions from the Public)- Chair (5 minutes)

**Open Forum** (suggestions for action by the committee)- Chair (5 minutes)

Announce Next Meeting- Chair

April 20, 2022 9:00am-11:00am

**Adjourn** (Does not require a motion if agenda is complete)- Chair